

Telemedicine Company Evaluation Checklist



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Compensation and Contractual Terms

- ☐ **Payment Structure:** Determine if compensation is based on an hourly rate or per patient consultation.
- ☐ Is this a **W2 vs 1099** position?
- ☐ **Non-Compete Clause:** Check for the presence of any non-compete agreements in the contract.

Working Conditions and Requirements

- ☐ **Clinician Shifts:** Are shifts pre-scheduled, and what are the specific shift requirements?
- ☐ Are there any **performance metrics** they track (Pts/hour, etc.)
- ☐ **Weekend Shifts:** Ascertain if working weekends is mandatory.
- ☐ Do they **provide equipment** (computer, VPN, etc.)?
- ☐ **Prescribing Controlled Substances:** Does the role involve prescribing controlled substances?
- ☐ **Malpractice Insurance:** Inquire about the type of malpractice insurance provided. Does it include tail? Ensure receipt of a Certificate of Insurance (COI) before starting.

Patient Engagement and Care Standards

- ☐ **Initial Patient Engagement:** Explore the method of initial patient engagement by clinicians.
- ☐ **Assessment of Patient Needs:** Assess the capability to determine patient needs through initial intake and images.
- ☐ **Interaction Modality:** Identify the modality of interaction with patients (synchronous, asynchronous, or hybrid, video/audio).